



**NEW**  
**Friends'**  
**POINTS**  
(OTG)

PROMOTION FROM 1 JULY TO 31 AUGUST 2017

## Common FAQs

**Question: Can Singapore NFR enrollment orders be counted for this promotion?**

**Answer:** Yes, qualified enrollers with enrollees who placed a 125PV above Singapore NFR enrollment order will earn the 50 points respectively.

**Question: Who are the qualified enrollers?**

**Answer:** Qualified enrollers are existing dōTERRA members who hold SGP, MYS, HKG, TWN or GAC – China account.

**Question: Who are the qualified enrollees?**

**Answer:** Qualified enrollees are new dōTERRA members who hold SGP, MYS, HKG, TWN or GAC – China account and also a new wellness advocate who upgrades from a preferred member.

**Question: When will I be able to receive the points?**

**Answer:** For all valid enrollments, points will be credited to both the qualified enroller and enrollee in the following month, from 15<sup>th</sup> onwards.

**Question: Would I be allowed to encash the points?**

**Answer:** No, points can only be used for purchasing dōTERRA products.

**Question: I am from Southeast Asia and holds a GAC account, can I participate in this program?**

**Answer:** For any exception request, please email to [Malaysia@doterra.com](mailto:Malaysia@doterra.com). There is no guarantee your exception can be made.